VI Semester B.B.A. Examination, May/June 2018
(2016-17 and Onwards) (CBCS) (F+R)
BUSINESS ADMINISTRATION
Paper – HR – 6.5 : Elective Paper – III : Organisational Change and
Development

Time : 3 Hours
Max. Marks : 70

Instruction : Answers should be written in English only.

SECTION – A

1. Answer any 5 sub-questions. Each question carries 2 marks. (5x2=10)
   a) Define organisational change.
   b) What is team intervention?
   c) What is idea generation?
   d) Who are change agents?
   e) What is role playing?
   f) What is refreezing?
   g) What is creativity?

SECTION – B

Answer any 3 questions. Each question carries 6 marks. (3x6=18)

2. Explain the process of organisational development.
3. What is MBO? State the benefits of MBO.
4. Explain briefly the different types of change agents.
5. What are the benefits of Resistance?
6. Discuss the factors influencing creativity.

P.T.O.
SECTION - C

Answer any 3 questions. Each question carries 14 marks.

(3×14=42)

7. Explain the various steps in management change.

8. What are the organisational constraint to creativity and innovation? How to overcome it?

9. Briefly explain the classification of organisation development.

10. Bring out various approaches to organisation effectiveness.

11. Write a short note on:
   a) Crisis management
   b) Sensitivity training
   c) Life and career planning.
VI Semester B.B.A. Examination, May 2017
(CBCS) (Fresh) (2016-17 and Onwards)
BUSINESS ADMINISTRATION
Paper – HR-6.5 : Elective Paper – III : Organizational Change and Development

Time : 3 Hours
Max. Marks : 70

Instruction : Answers should be written in English only.

SECTION – A

1. Answer any 5 sub-questions. Each question carries 2 marks.
   a) Define organization change.
   b) What is interventions ?
   c) Who are change agents ?
   d) What is team building ?
   e) Mention any two limitations of MBO.
   f) What do you mean by grid training ?
   g) What is creativity ?

   (5×2=10)

SECTION – B

Answer any 3 questions. Each question carries 6 marks.

2. How do you achieve organizational effectiveness ?
3. Explain the process of organizational development.
5. Explain the factors influencing creativity.
6. What is MBO ? State the benefits of MBO.

   (3×6=18)

SECTION – C

Answer any 3 questions. Each question carries 14 marks.

7. Bring out various approaches to organization effectiveness.
8. Briefly explain the classification of organizational development intervention.
9. What are the causes and methods of dealing with resistance to change ?
10. What are the organizational constraints to creativity and innovation ? How to overcome it ?
11. Write a short note on :
   a) Job enrichment.
   b) Life and career planning.
   c) Crisis Management.

   (3×14=42)
VI Semester B.B.M. Examination, May 2017
(Repeaters) (2014-15 and Onwards)
BUSINESS MANAGEMENT
Paper – 6.5 : Elective Paper – III : Organisational Change and Development

Time : 3 Hours
Max. Marks : 100

Instruction : Answers should be written in English only.

SECTION – A

1. Answer any eight questions from the following. Each question carries two marks.

a) Define organisational change.
b) What is team building?
c) Give the meaning of brain storming.
d) What is adaptive cycle?
e) Expand ARM and JIT.
f) What is job enrichment?
g) Give the meaning of creativity.
h) What do you mean by T-Group Training?
i) What is Idea Generation?
j) What is unfreezing?

(8×2=16)

SECTION – B

Answer any three questions. Each question carries eight marks.

2. Briefly explain benefits of MBO.

3. How can you overcome resistance?

4. Give the difference between effectiveness and efficiency.

5. What are the benefits of organisational development?

(3×8=24)

P.T.O.
SECTION – C

Answer question no. 10 and any three of the remaining. Each question carries 15 marks. (4x15=60)

6. Explain various approaches to organisational effectiveness.

7. Explain organisational development process model.

8. What is innovation? Explain the factors influencing innovation.

9. What is organisational change? Explain the factors or determinants of influencing organisational change.

10. Write short notes on:
    a) Flexible working hours
    b) Third party peace making intervention
    c) Socio technical influence on organisation culture.