SECTION – A

1. Answer any seven questions out of ten. Each question carries two marks. (7×2=14)
   
   a) What do you mean by social responsibility ?
   b) What is organisational effectiveness ?
   c) Define human resource planning,
   d) What is performance appraisal ?
   e) What do you understand by perception ?
   f) Define stress.
   g) Differentiate between inter personal and intra personal conflicts.
   h) What is group dynamics ?
   i) What is organisational change ?
   j) Define organisational culture.

SECTION – B

Answer any four questions out of six. Each question carries five marks. (4×5=20)

2. Explain the need for ethical organisation.
3. Explain need hierarchy theory of motivation.
4. Describe the significance of safety and health of employee.
5. Explain the factors influencing employee remuneration.
6. Describe the foundations of individual behaviour.
SECTION – C

Answer any three questions out of five. Each question carries twelve marks. (3×12=36)

8. Describe the role of people in organisational effectiveness.

9. Elucidate different performance appraisal techniques.


11. Explain the sources of work related stress.

12. Explain the principles of organisational culture.
I Semester M.F.A. Examination, January 2016
(CBCS)
Finance and Accounting
Paper – 1.2 : MANAGING PEOPLE IN ORGANISATIONS

Time : 3 Hours
Max. Marks : 70

SECTION – A

1. Answer any seven questions out of ten. Each question carries two marks. (7×2=14)
   a) What do you mean by organisational effectiveness ?
   b) What is 360 degree performance appraisal ?
   c) What is human resource planning ?
   d) Define perception.
   e) Differentiate between monetary and non-monetary motivation.
   f) What is group dynamics ?
   g) What do you mean by power politics ?
   h) Differentiate between interpersonal and intrapersonal conflicts.
   i) What is organisational culture ?
   j) Define stress.

SECTION – B

Answer any four questions out of six. Each question carries five marks. (4×5=20)

2. Explain the role of people in organisational effectiveness.
3. Elucidate the significance of safety and health of employees.
4. Discuss the foundations of individual behaviour.
5. Explain the objective of organisational development.
7. Describe the components of attitude.

P.T.O.
SECTION - C

Answer any three questions out of five. Each question carries twelve marks. (3×12=36)

8. Describe the evolution of management thought.

9. Explain the process of human resource planning.

10. Discuss the sources of work related stress. How to overcome work related stress?


12. Elucidate different types of power with example.